

Prince Albert Housing Journey Map

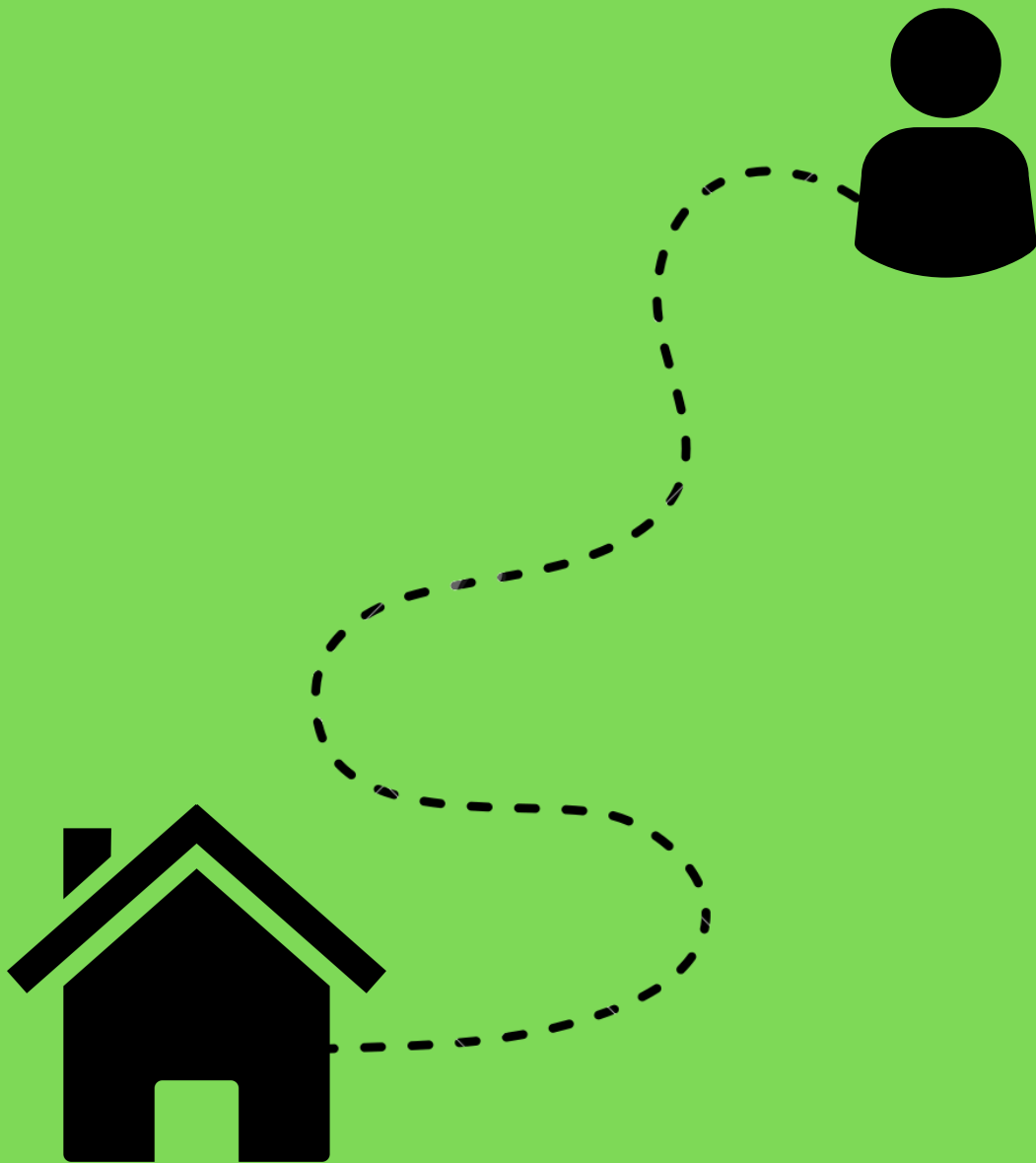


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Information of Interest

This interactive housing journey map is being created through a partnership between the City of Prince Albert: Community Safety and Well-Being department, and the River Bank Development Corporation.

This map is to help individuals navigate the available housing, shelter, and support organizations in Prince Albert. This map is intended to help you find the organizations that are best-suited to help you work on your current housing/shelter need.

Structure of the Journey Map

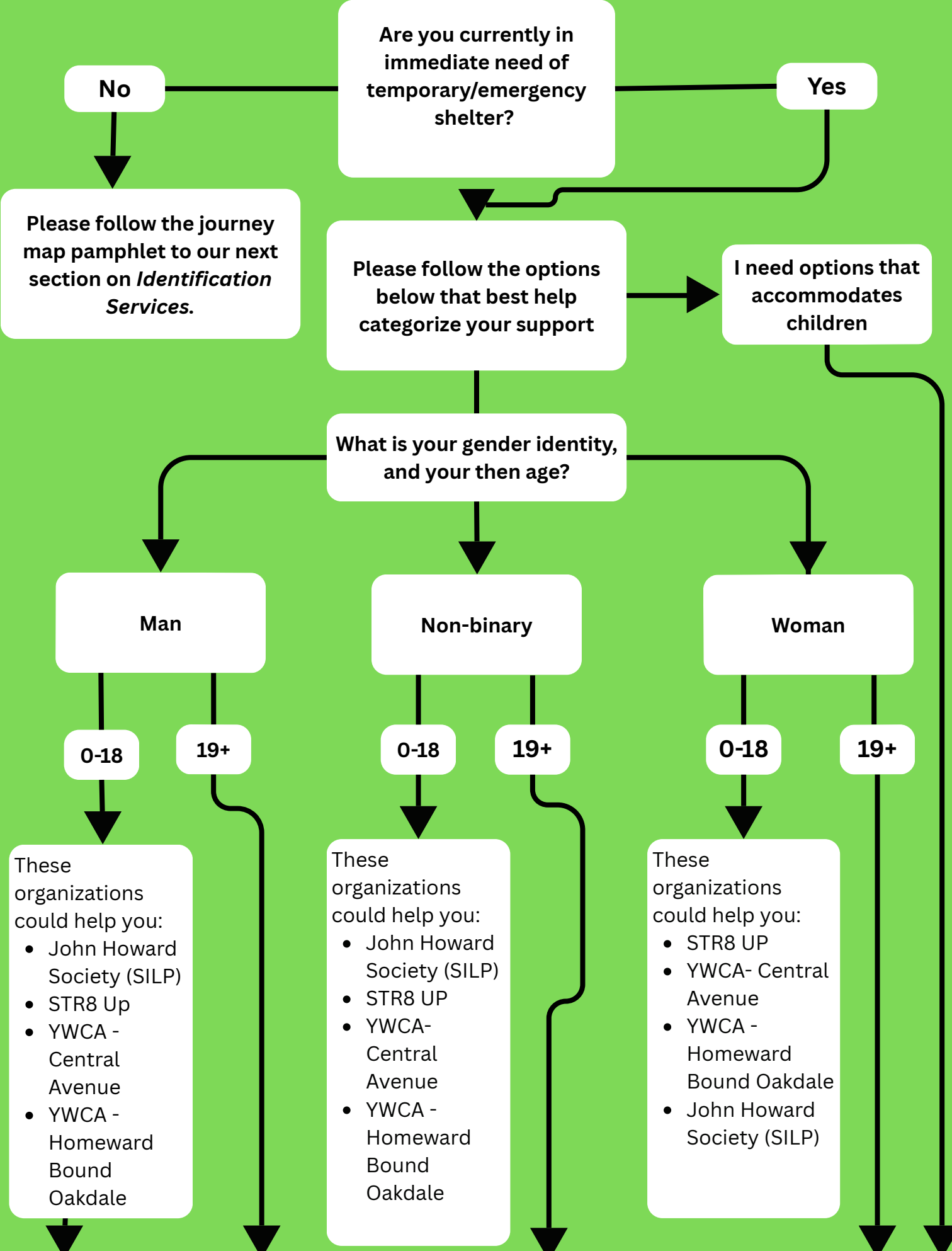
Have you ever read a choose your own story book? Well, this brochure is structured exactly the same.

As you answer questions, you will find prompts that will take you throughout the housing journey map that will provide organizations within Prince Albert that can help you with your housing journey. Whether you are looking for supportive housing, age-appropriate housing, shelter and more, this map will be able to help you find organizations who can help you.

All you need to do is get started on the very first question, and follow your way through your prompts.

***DISCLAIMER:** This is a document with the intention of developing a Journey Map brochure for those interacting with the housing spectrum in Prince Albert. This map is not guaranteeing immediate and 100% support from the organizations listed, but instead is a spotlight on the organizations within the Prince Albert region that have listed their support under the housing spectrum. All information is derived directly from the public websites of each organization to help ensure that false information is not spread. Should you have any questions or concerns, please contact the organizations directly using the contact information provided, or reach out to the Community Safety and Well-Being department at the City of Prince Albert.

Section One - Immediate Need



These organizations could help you:

- STR8 UP
- YWCA- Homeward Bound Windsor
- PAGC - Relatives Lodge
- SHA Brief and Social Detox Centre

These organizations could help you:

- STR8 UP
- YWCA- Homeward Bound Windsor
- PAGC - Relatives Lodge
- SHA Brief and Social Detox Centre

These organizations could help you:

- STR8 UP
- YWCA- Central Avenue
- YWCA- Homeward Bound Windsor
- PAGC - Relatives Lodge
- SHA Brief and Social Detox Centre
- Prince Albert Safe Shelter for Women

Potential options for family housing that could help:

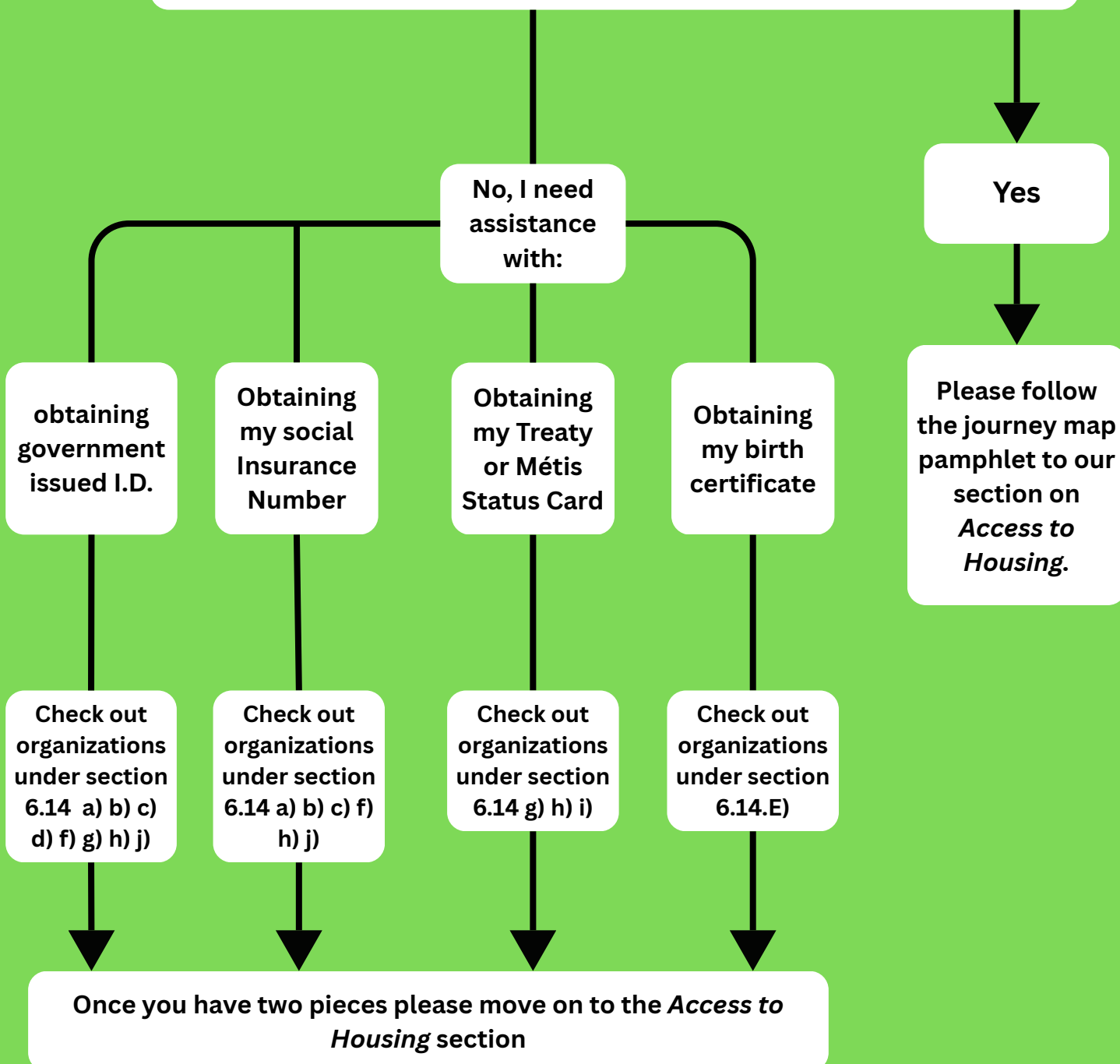
- YWCA - Central Avenue (Women with children)
- Prince Albert Community Housing
- Northern Spruce Housing Corporation
- YWCA Kindred Spirit

Section Two - Identification Services

Many services that provide support to those in need of housing, or other support similar to, will require you to have a couple pieces of I.D. (Identification).

Do you currently have two pieces of the identification listed below:

Provincial Government issued photo identification (Drivers license or Non-driver photo ID or Citizenship/Permanent Resident Card) ;
Birth certificate;
Treaty Status card or Metis Citizenship card;
Social Insurance Number; or
Bank account.

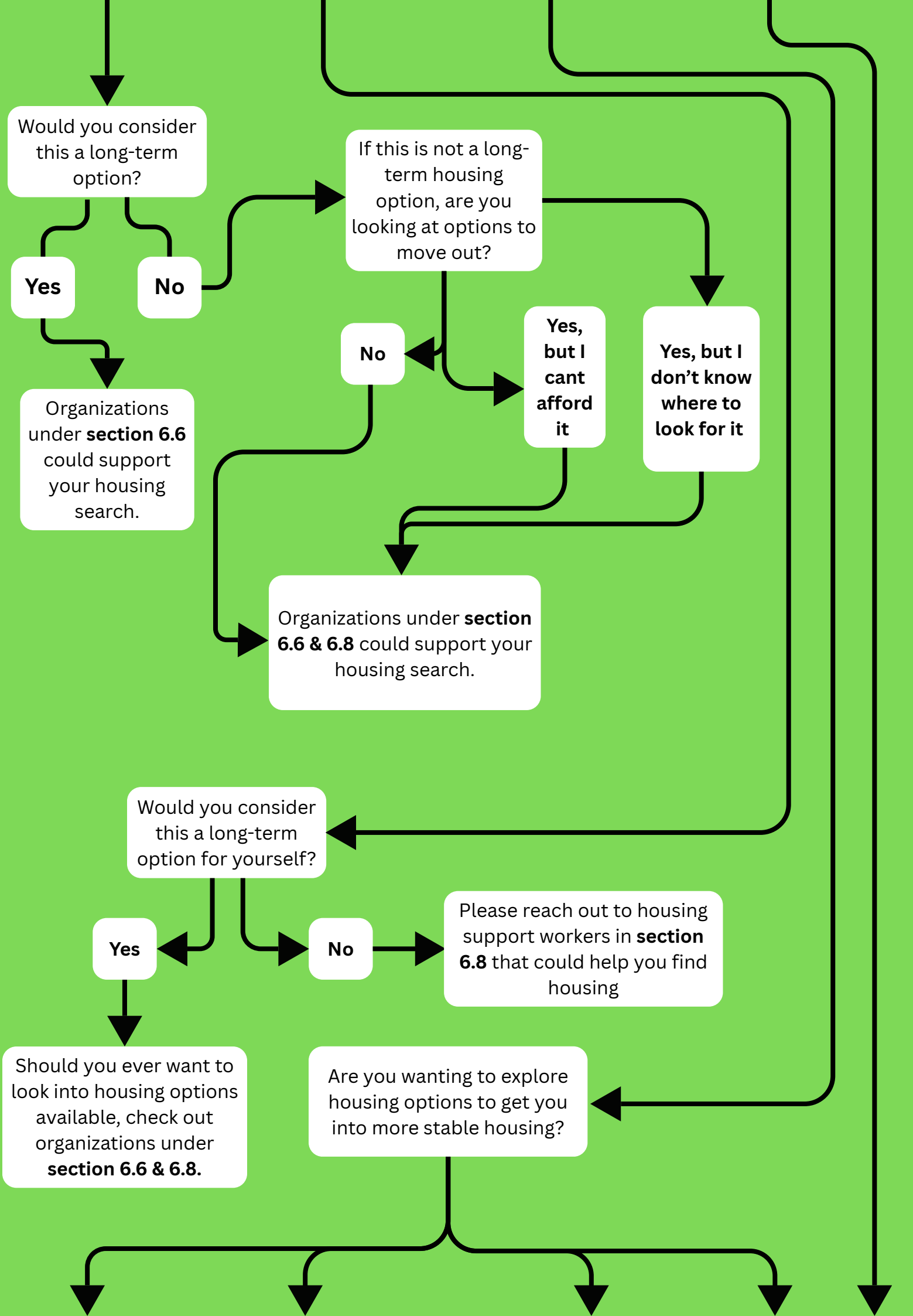


Section Three - Access to Housing

This section of the journey map pamphlet is designed to identify your current housing situation, and to help provide you with organizations that can specifically help assist you with improving your housing situation or access supports should you want to. If you find that your situation is not listed or cannot find help, please refer to our Organization Directory at the end of this pamphlet. All organizations, services, and contact information can be found to contact the organizations for support.

Please start with this first question on the next page, and if you get lost, just simply restart and follow your way through the questionnaire again. If you need help, please contact the City of Prince Albert: Community Safety and Well Being department by email at solutions@citypa.com or by phone at 306-953-4884, and we can walk you through the map.

(First question continues on page 8)



Would you consider this a long-term option?

Yes

No

Organizations under **section 6.6** could support your housing search.

If this is not a long-term housing option, are you looking at options to move out?

No

Yes, but I cant afford it

Yes, but I don't know where to look for it

Organizations under **section 6.6 & 6.8** could support your housing search.

Would you consider this a long-term option for yourself?

Yes

No

Please reach out to housing support workers in **section 6.8** that could help you find housing

Should you ever want to look into housing options available, check out organizations under **section 6.6 & 6.8.**

Are you wanting to explore housing options to get you into more stable housing?



Yes, but I wasn't successful

Yes, but I was evicted from the housing

Yes, I didn't know there was options for me

Not right now

Organizations under **sections 6.6 & 6.8** could help with access to housing. Additionally, organizations under **section 6.9 & 6.11** could help you work on the eviction process and fix it if possible.

Should you change your mind, please look at organizations under **section 6.8** to get started.

Organizations under **section 6.6 and 6.8** could support you with your housing application.

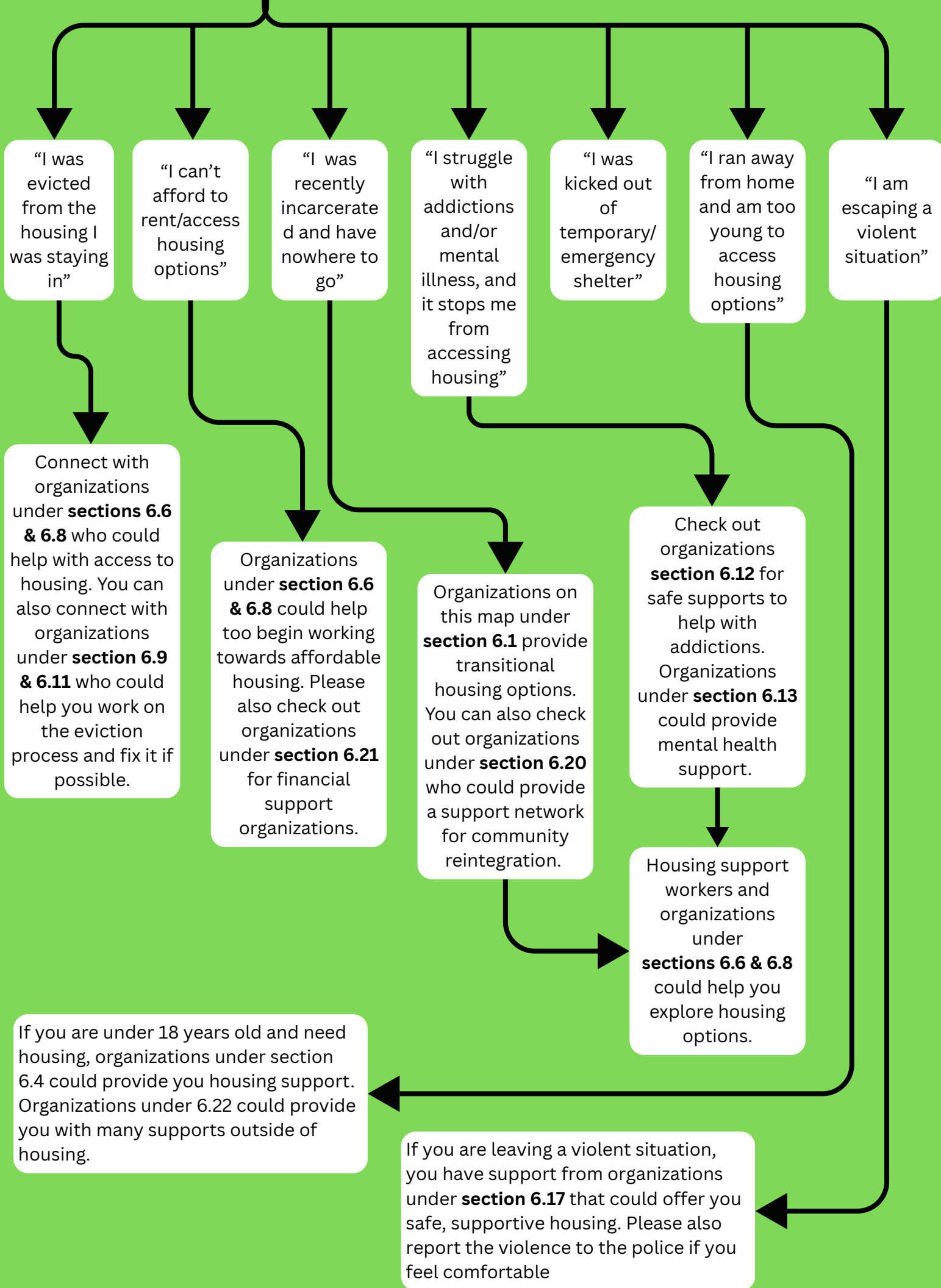
Do you want to change your living situations and check out housing or shelters options?

Not right now

Yes, I would like to

If you want help accessing shelter or housing, selecting your current situation will help you follow along to the right support needed. Select the option that best suits your situation:

That's okay! If you are in need of emergency supports please check out organizations under **section 6.2 (shelter), 6.10 (emergency shelter), 6.15 (emergency services), & 6.18 (Food support).**



“I was evicted from the housing I was staying in”

Connect with organizations under **sections 6.6 & 6.8** who could help with access to housing. You can also connect with organizations under **section 6.9 & 6.11** who could help you work on the eviction process and fix it if possible.

If you are under 18 years old and need housing, organizations under section 6.4 could provide you housing support. Organizations under 6.22 could provide you with many supports outside of housing.

“I can’t afford to rent/access housing options”

Organizations under **section 6.6 & 6.8** could help too begin working towards affordable housing. Please also check out organizations under **section 6.21** for financial support organizations.

If you are leaving a violent situation, you have support from organizations under **section 6.17** that could offer you safe, supportive housing. Please also report the violence to the police if you feel comfortable

“I was recently incarcerated and have nowhere to go”

Organizations on this map under **section 6.1** provide transitional housing options. You can also check out organizations under **section 6.20** who could provide a support network for community reintegration.

“I struggle with addictions and/or mental illness, and it stops me from accessing housing”

Check out organizations **section 6.12** for safe supports to help with addictions. Organizations under **section 6.13** could provide mental health support.

“I was kicked out of temporary/emergency shelter”

Housing support workers and organizations under **sections 6.6 & 6.8** could help you explore housing options.

“I ran away from home and am too young to access housing options”

“I am escaping a violent situation”

Section Four - Additional Supports

This section of the journey map pamphlet is to provide individuals with access to other supports that can help them in their journey to improving their housing situation. It expands many different areas including mental health supports, food security, legal services and more. Follow the map based on your answers to the questions. There are multiple options so multiple arrows are provided to help you find services and supports to help.

Do you need supports outside of direct housing support to help maintain, keep, or improve your housing or shelter situation?

Yes, I need support

No, I am okay for now

That's okay! If you ever need additional supports in the future, simply start at the "Yes, I need support" spot.

What are you struggling with?

I am struggling with my mental health and need support

I am struggling with addictions and need support

I need help with groceries / food security

I am struggling to keep up with my finances / bills;

I am looking to move into transitional housing

I am wanting to upgrade in rental units

I need help escaping a violent/abusive situation;

Don't worry, in times like this, it happens. There are government financial supports that might be able to help your situation. Check out **section 6.16 & 6.21** where some of these organizations may be able to help,

Good news - there are tons of great organizations offering transitional housing and supportive housing. Check out **sections 6.1** for organizations that might be able to help!

Housing Support Workers can provide assistance in this process. Check out organizations under **section 6.6** where you may be able to contact them for help.

The organizations under **section 6.18** should help individuals and families with accessing needed food. Please check into these organizations to learn more.

Organizations listed under **section 6.12** should provide support for those who are struggling with addictions, or they offer a safe place to use them. Please check out these organizations to learn more about their services.

Organizations listed under **section 6.13** should provide support for those who are struggling with mental health. Please check out these organizations to learn more.

If you are leaving a violent situation, you have support from organizations under **section 6.17** that could offer you safe, supportive housing. Please also report the violence to the police if you feel comfortable

Section Five - Classes of Support

In this section, you will find organizations listed under the core services they provide based on information provided from their website. You will see organizations listed multiple times, meaning they offer multiple services.

6.1. Transitional Housing

- a. John Howard Society
- b. YWCA Central Avenue
- c. YWCA Homeward Bound Oakdale
- d. YWCA Homeward Bound Windsor
- e. YWCA Our House
- f. YWCA Phoenix Place
- g. Str8 - Up

6.2. Emergency and Temporary Shelter Service

- a. PAGC - Relatives Lodge
- b. SHA Brief and Social Detox Centre
- c. YWCA Central Avenue
- d. YWCA Our House

6.3. Affordable Housing / Low Income Housing

- a. River Bank Development Corporation
- b. Prince Albert Community Housing

6.4. Youth Housing

- a. YWCA Terrance Place and Harmony Home
- b. YWCA Peer Homes
- c. YWCA Gateway Homes
- d. YWCA Rendalyn Home
- e. Eagles Nest Youth Ranch
- f. Ranch Ehrlo

6.5. Social/Family Housing

- a. Prince Albert Housing Authority
- b. Prince Albert Community Housing
- c. Northern Spruce Housing Corporation
- d. YWCA Kindred Spirit

6.6. Rental Housing/Apartment

- a. River Bank Development Corporation
- b. Northern Spruce Housing Corporation

6.7. Seniors' Housing

- a. Prince Albert Housing Authority
- b. Prince Albert Community Housing
- c. Northern Spruce Housing Corporation

6.8. Housing Support Worker

- a. YWCA Prince Albert
- b. River Bank Development Corporation
- c. Family Futures Inc.
- d. Métis Addictions Council of Saskatchewan Inc.
- e. Sanctum PORT Program
- f. PAGC
- g. YWCA Homeward Bound Windsor
- h. YWCA Kindred Spirit

6.9. Legal Support Services

- a. Prince Albert Literacy Network
- b. Legal Aid Saskatchewan

6.10. Street and Homelessness Outreach/Support

- a. Prince Albert Métis Women Association
- b. SHA Brief and Social Detox Centre
- c. PA Indian Metis Friendship Centre
- d. PAGC
- e. River Bank Development Corporation
- f. YWCA Central Avenue
- g. YWCA Our House
- h. PAGC Relatives Lodge
- i. Prince Albert Outreach Program
- j. SHA Wellness

6.11. Eviction Prevention Services

- a. YWCA Prince Albert
- b. Family Futures Inc.
- c. Prince Albert Literacy Network
- d. Legal Aid Saskatchewan

6.12. Harm Reduction and Addiction Support Organizations

- a. Métis Addictions Council of Saskatchewan Inc.
- b. SHA Brief and Social Detox Centre
- c. SHA Harm Reduction Van
- d. Sanctum PORT Program
- e. PAGC
- f. SHA Access Place

6.13. Mental Health Supports

- a. Prince Albert Métis Women Association
- b. SHA Harm Reduction Van
- c. Canadian Mental Health Association
- d. Prince Albert Safe Shelter
- e. PAIMFC
- f. KidsFirst
- g. Sanctum PORT Program
- h. PAGC
- i. YWCA Our House
- j. 988 Suicide Crisis Line
- k. Prince Albert Mobile Crisis Unit

6.14. Identification Services

- a. YWCA Community Connection
- b. YWCA Homeward Bound Windsor (only relevant to HWB clients)
- c. YWCA Settlement Services
- d. SGI Canada
- e. Government of Saskatchewan: E-Health
- f. Government of Canada: Travel and Tourism

6.14. Identification Services (Continued)

- g. Indigenous Services Canada
- h. Prince Albert Indian and Métis Friendship Centre
- i. Metis Central Western Region II Council Inc.
- j. Service Canada

6.15. Emergency Support Services

- a. Family Futures Inc.
- b. Prince Albert Métis Women Association
- c. SHA Brief and Social Detox Centre
- d. SHA Harm Reduction Van
- e. Prince Albert Safe Shelter
- f. Prince Albert Emergency Respondents (parkland?)
- g. Prince Albert Mobile Crisis Unit

6.16. Government Support

- a. SHA Brief and Social Detox Centre
- b. SHA Harm Reduction Van
- c. SHA Access Place
- d. MSS - Income Assistance
- e. MSS - Child and Family Service
- f. SGI Canada
- g. Indigenous Services Canada
- h. Service Canada
- i. Canada Revenue Agency

6.17. Domestic Abuse / Violence Reduction Support Organizations

- a. Prince Albert Métis Women Association
- b. Canadian Mental Health Association
- c. Prince Albert Safe Shelter
- d. CFS Prince Albert
- e. YWCA Our House
- f. Prince Albert Mobile Crisis Unit
- g. Prince Albert Sexual Assault Centre

6.18. Food Security Support Organizations

- a. Family Futures Inc.
- b. KidsFirst
- c. Prince Albert Food Bank
- d.

6.19. Employment and Other Service Provision Organizations

- a. YWCA Community Connection Centre
- b. Prince Albert Multicultural Council
- c. CFS Prince Albert
- d. YWCA Settlement Services
- e. Service Canada Centre
- f. PA Indian Métis Friendship Centre
- g. Community Service Centre
- h. Gabriel Dumont Institute - Training and Employment

6.20. Community Reintegration Services

- a. Métis Addictions Council of Saskatchewan Inc.
- b. Prince Albert Métis Women Association
- c. Prince Albert Indian Métis Friendship Centre
- d. John Howard Society
- e. Str8 - Up Prince Albert
- f. Gabriel Dumont Institute - Training and Employment
- g. Prince Albert Sexual Assault Centre

6.21. Financial Services and Supports

- a. Ministry of Social Services - Income Assistance
- b. Non-Insured Health Benefits Saskatchewan
- c. CIBC
- d. Bank of Montreal
- e. Scotiabank
- f. TD Bank
- g. Affinity Credit Union
- h. Conexus Credit Union
- i. Prosperity Credit Union
- j. Royal Bank of Canada

6.22. Youth Supports

- a. YWCA Prince Albert
- b. Family Futures Inc.
- c. Prince Albert Métis Women Association
- d. Prince Albert Safe Shelter
- e. PA Indian Métis Friendship Centre
- f. Prince Albert Outreach Program
- g. KidsFirst
- h. PAGC
 - i. John Howard Society
 - j. YWCA Community Connection
 - k. YWCA Central Avenue
 - l. YWCA Homeward Bound Oakdale
- m. YWCA Kindred Spirit
- n. YWCA Phoenix Place
- o. Ministry of Social Service - Child and Family Services

6.23. Indigenous Housing Organizations

- a. Prince Albert Community Housing
- b. Northern Spruce Housing Corporation

6.24. Newcomer Support Organizations

- a. Prince Albert Multicultural Council Organization
- b. YWCA Community Connection
- c. YWCA Settlement Services

Section Six - Organizations and Contact

Below is a directory from A-Z of all the organizations referenced in this document. All information is from publicly shared communications, and should be up to date should you want to contact them for assistance or support.

- **Canada Revenue Agency**
 - Phone Number: 1-800-959-8281 Internet Address: <https://www.canada.ca/en/revenue-agency.html>
- **Catholic Family Services of Prince Albert**
 - Phone Number: 306-922-3202 Address: 1008 1 Ave W #300, Prince Albert, SK
- **Eagles Nest Youth Ranch**
 - Phone Number: 306-765-6727 Address: 1308 5th Ave E, Prince Albert, SK
- **eHealth Saskatchewan (Birth Certificate support)**
 - Phone Number: 1 800-667-7551 Internet Address: <https://www.ehealthsask.ca/>
- **Family Futures Inc.**
 - Phone Number: 306-763-0760 Address: 1103 Central Ave S6V 4V7 Prince Albert, SK
- **Gabriel Dumont Institute Training & Employment**
 - Phone Number: 306-763-8013 Address: 48 12 St E, Prince Albert, SK
- **Government of Canada - Department of Travel and Tourism (Online Passport Support)**
 - Phone Number: 1-800-567-6868 Internet Address: <https://www.canada.ca/en/immigration-refugees-citizenship/services/canadian-passports/renew-adult-passport/online-account.html>
- **Indigenous Services Canada**
 - Phone Number: 1-800-567-9604 Internet Address: <https://www.sac-isc.gc.ca/eng/1291132820288/1603310905799>
- **John Howard Society - Prince Albert Office**
 - Phone Number: (306) 922-0007 Address: 77A 11th St. W., Prince Albert SK, S6V 3A8
- **KidsFirst Prince Albert Office**
 - Phone Number: 306-765-6656 Address: Gateway Mall 560/570 - 1403 Central Ave., Prince Albert, SK
- **Métis Addiction Council of Saskatchewan Inc. - Prince Albert Office**
 - Phone Number: 306-953-8250 Address: 334 19th Street East, Prince Albert, SK
- **Metis Central Western Region II Council.Inc**
 - Phone Number: 306-922-2206 Address: 69 S Industrial Dr, Prince Albert, SK

- **Northern Spruce Housing Corporation**
 - Phone Number: 306-922-4122 Address: 31 13th Street East, Prince Albert, SK
- **Prince Albert Community Housing Society**
 - Phone Number: 306-922-5440 Address: 401 13th Street East, Prince Albert, SK
- **Prince Albert Community Service Centre**
 - Phone Number: 306-953-4460 Address: 101 15 St W, Prince Albert, SK
- **Prince Albert Grand Council - Relatives Lodge**
 - Phone Number: 306-930-7723 Address: 950 Exhibition Drive, Prince Albert, SK
- **Prince Albert Grand Council - Urban Services**
 - Phone Number: 306-765-5300 Address: 1211 1st Avenue West, Prince Albert, SK
- **Prince Albert Housing Authority**
 - Phone Number: 306-953-7420 Address: 230 - 8th Street East, Prince Albert, SK
- **Prince Albert Indian Métis Friendship Centre**
 - Phone Number: 306-764-3431 Address: 1409 1st Avenue East Prince Albert, SK
- **Prince Albert Métis Womens Association**
 - Phone: 306-763-5356 Address: 8 - 54 10th Street East, Prince Albert, SK
- **Prince Albert Food Bank**
 - Phone Number: 306-763-5040 Address: 64 11th St. East, Prince Albert, SK
- **Prince Albert Literacy Network**
 - Phone Number: 306-922-6736 Address: Unit 525-1403 Central Ave. (Gateway Mall) Prince Albert, SK
- **Prince Albert Multicultural Council Organization**
 - Phone number: 306-922-0400 Address: 1410C Central Ave, Prince Albert, SK
- **Prince Albert Mobile Crisis**
 - Phone number: 306-764-1011 Address: 15-15th Street West, Prince Albert, SK
- **Prince Albert Outreach Program**
 - Phone Number: 306-764-4233 Address: #471 - 1403 Central Ave (Gateway Mall), Prince Albert, SK
- **Prince Albert Safe Shelter for Women**
 - Phone number: 306-764-7233 Address: P.O. Box 21025 C.H.P.O., Prince Albert, SK
- **Prince Albert Service Canada Centre**
 - Phone Number: 1-866 274-6627 Address: South Hill Mall, 2995 - 2nd Avenue West, Prince Albert, SK
- **River Bank Development Corporation**
 - Phone Number: 306-763-7459 Address: 1350 B 15th Ave. West, Prince Albert, SK

- **Sanctum Care Group - Port 1.5**
 - Phone Number: 306-954-5035 Address: To be Announced
- **Saskatchewan Ministry of Social Services - Income Assistance**
 - Phone Number: 306-953-2345 Address: #303 – 1288 Central Avenue, Prince Albert, SK
- **Saskatchewan Ministry of Social Services - Child and Family Services**
 - Phone Number: 306-953-2796 Address: 906, 800 Central Avenue, Prince Albert, SK
- **SGI Canada - Prince Albert Main Office**
 - Phone Number: 306-763-8635 Address: 598 15 St E, Prince Albert, SK
- **SHA Access Place**
 - Phone Number: 306-765-6544 Address: 101 15th Street E, Prince Albert, SK
- **SHA Brief Detox and Social Detox Program -SHA Harm Reduction Van**
 - Phone Number: 306-765-6700 Address: 1200 - 24th Street West Prince Albert, SK
- **STR8 UP - Prince Albert Location**
 - Phone number: 306-763-3001 Address: #9 11 Street West, Prince Albert, SK
- **YWCA - Central Avenue location**
 - **Phone Number:** 306-763-8571 **Address:** 1895 Central Avenue, Prince Albert, SK
- **YWCA - Community Connection Centre**
 - Phone Number: 306-765-2530 Address: 1250-A 1st Avenue East, Prince Albert, SK
- **YWCA - Homeward Bound Oakdale**
 - **Phone Number:** 306-703-0123 **Address:** 1895 Central Avenue, Prince Albert, SK
- **YWCA - Homeward Bound Windsor**
 - **Phone Number:** 306-703-0123 **Address:** 1895 Central Avenue, Prince Albert, SK
- **YWCA - Kindred Spirit**
 - Phone Number: 306-703-0124 Address: 1895 Central Avenue, Prince Albert, SK
- **YWCA - Our House**
 - Phone Number: 306-922-6162 Address: 94-15th Street East, Prince Albert, SK, S6V 1E8
- **YWCA - Phoenix Place**
 - Phone Number: 306-763-8571 Address: 632 28th Street East, Prince Albert, Saskatchewan, S6V 1X9
- **YWCA - Rendalyn Home**
 - Phone Number: 306-765-2522 Address: 133 20th Street West, Prince Albert, SK
- **YWCA - Terrance Place and Harmony Home**
 - Phone Number: 306-765-2520 Address: 2708 6th Avenue East, Prince Albert, SK

Conclusion

We know that there are going to be options or organizations missed. If you find that to be the case, reach out to the City of Prince Albert: Community Safety and Well Being department by email at solutions@citypa.com or by phone at 306-953-4884, and we will make those updates! We want to continuously update and improve the document so that people on different sides of the housing continuum can access supports. We want to make sure that everyone gets the opportunity to access the support they need. So, constant feedback and updates are encouraged and welcomed by the Journey Map team.

A thank you also goes out to the City of Prince Albert: Community Safety and Well Being department and the River Bank Development Corporation for their partnership on this project.