

# FREQUENTLY ASKED QUESTIONS

## Kinsmen Water Park After Hour Rentals

---

**When do you start taking bookings?**

In person at KWP starting May 1 for the 2020 season.

**What time do the rentals take place?**

After hour rentals run from 7:30pm-9:00pm.

**What is available?**

We offer after hour rentals during the whole water park season, except for holidays and Thursday evenings. Spots fill fast, so we cannot guarantee your first choice will be available to rent.

**How much does it cost?**

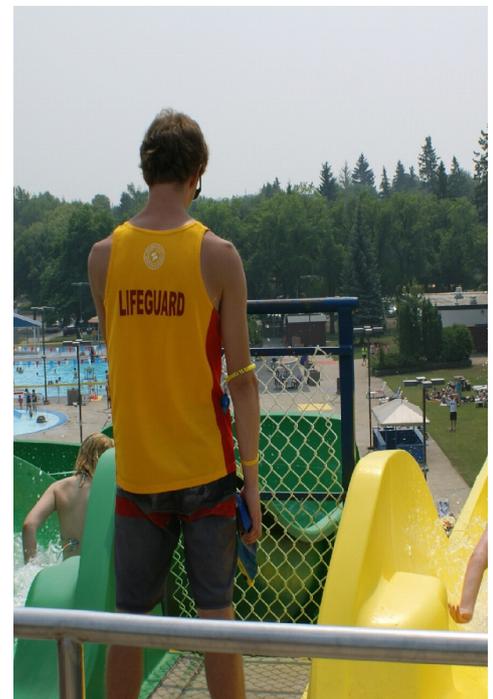
Rentals start at \$325 for less than 60 swimmers. Additional charges apply for larger groups. Call KWP for a detailed list of price options.

**How many people can I bring?**

Price options are available for rentals that will have more than 250 swimmers. We recommend keeping an after hour rental fewer than 300.

**Do I have to pay when I book? Can my organization or company be invoiced?**

Payment is required in full at the time of booking. Groups or organizations in good standing may be invoiced.





## Am I allowed to bring in food?

Yes! Pizza, cake, chips, etc. are all allowed. Plug-ins are available in the blue hut area if you are bringing in crockpots or warmers. BBQ's, sunflower seeds, and alcohol are not permitted.

## Can I be allowed in early to decorate and bring in my food?

All efforts will be made by the lifeguards to clean quickly after public swimming to allow early entry to the park for you to set up. Speak to a lifeguard when you arrive and ask if this is possible.

## Do you have lifejackets or PFD's?

No. We do not have lifejackets or PFD's for after hour rentals. Children are allowed to wear their own.

## Do I still need to supervise my children during a private rental?

Yes. All children under the age of 8 will be given a red wristband and must be within arms' reach of an adult at all times - even during rentals.

## What if I will have more people than I paid for when I booked?

If you know you will have more people before your rental date, contact the Kinsmen Water Park and find out if we can accommodate the extra swimmers. You will be charged the difference. Remember, we only count people who are in the water swimming. Spectators do not count towards your total.

## The weather looks bad. Will I get my money back if I cancel?

You have until 11am on the day of your rental to cancel your booking for a full refund. If lifeguards cancel your rental between 7:30pm-8:00pm because of thunder or lightning, you will receive a full refund.



**Kinsmen Water Park**

306-953-4835

