

TRAVELLING BY AIR IN CANADA? NEW TRAVEL RESTRICTIONS IN EFFECT

The Government of Canada has new restrictions in place for passengers travelling by plane throughout Canada.

NO passenger who is symptomatic of COVID-19 will be allowed to fly.

Requirements for Air Travel

The Government of Canada has introduced a number of measures to limit the spread of COVID-19 and ensure the safety of air travel:

- ✓ Requiring passengers to **wear a non-medical mask or face covering at all times** during the boarding process, in-flight, when exiting the aircraft and when directed to do so by a gate agent, airport security screening personnel or a crew member, and when travelling through Canadian airports.
- ✓ Conducting **health checks** of all passengers before boarding.
- ✓ Conducting **temperature screening** of all passengers before boarding (as of July 30, 2020, at the Calgary, Vancouver, Montréal, and Toronto airports).
- ✓ Notifying passengers that they **may be subject to a measure taken by the federal, provincial or territorial government** to prevent the spread of COVID-19 when travelling within Canada.
- ✗ **Denial of boarding** for symptomatic passengers or those who have been refused boarding in the past 14 days due to a medical reason related to COVID-19, or is the subject of a provincial, territorial or local public health order.
- ✗ **Denial of boarding** for passengers who refuse to answer questions related to the health check, refuse to have their temperature taken, or refuse to comply with an instruction given by a gate agent, airport security screening personnel, or a crew member with respect to wearing a non-medical mask or face covering.

Passengers providing a false or misleading declaration or refusing to wear a non-medical mask or face covering when directed could face penalties of up to \$5,000.

Pre-boarding identification requirements for domestic air travel

As of September 1, 2020, the Government of Canada is no longer accepting expired government-issued identification.

Valid identification **must be** presented.

Denied boarding due to COVID-19 symptoms?

- ✗ Leave the airport and go immediately to a place where you can **self-isolate for 14-days**, and use private transportation such as a personal vehicle to get there
- ✗ Practice **physical distancing** by staying 2 metres (2 arm lengths) away from others
- ✗ Practice **frequent hygiene**, including proper hand washing and **coughing and sneezing into your elbow or a tissue**
- ✗ **Wear a non-medical mask or face covering over your mouth and nose at all times** to protect others
- ✗ Obtain further information about provincial and territorial services at: www.canada.ca/coronavirus

No person should board a flight if feeling ill as they could potentially put others at risk. In addition, should symptoms such as a fever, cough or difficulty breathing develop while in flight, please notify the flight crew immediately.

Additional information can be found at: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#domestic>.

Available COVID-19 resources

Government of Canada: 1-833-784-4397 or www.canada.ca/coronavirus

- **Alberta: 811**
- **British Columbia: 811**
- **Manitoba: 1-888-315-9257**
- **New Brunswick: 811**
- **Newfoundland and Labrador: 811 or 1-888-709-2929**
- **Northwest Territories: 911**
- **Nova Scotia: 811**
- **Nunavut: 1-888-975-8601**
- **Ontario: 1-866-797-0000**
- **Prince Edward Island: 811**
- **Quebec: 1-877-644-4545**
- **Saskatchewan: 811**
- **Yukon: 811**

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