

FACE COVERING REQUIREMENTS FOR AIR PASSENGERS

The Government of Canada is requiring that **all passengers wear a non-medical mask or face covering large enough to cover their mouth and nose during their travel through Canadian airports and in-flight.**

Wearing a non-medical mask or face covering is an important additional measure that all **passengers** can take to protect those around them.

For everyone's safety, **passengers must wear non-medical masks or face coverings**, especially in situations where physical distancing guidelines cannot be maintained. Face coverings must be worn:

- ✓ at airport screening checkpoints;
- ✓ during the boarding process;
- ✓ during the flight;
- ✓ upon landing at a Canadian airport for disembarking and through the secure area; and
- ✓ for customs and immigration checks.

Passengers must confirm that they have in their possession the mandatory non-medical mask or face covering as part of the registration or check-in process otherwise they **will be denied boarding**. Refusal to comply with the wearing of a non-medical mask or face covering could result in a fine of \$5,000.00.

EXCEPTIONS:

- ✗ **children under the age of 2;**
- ✗ **passengers with breathing difficulties unrelated to COVID-19;**
- ✗ **passengers who suffer from an illness or disability** and who are unable to remove their face covering without assistance;
- ✗ **a person who is unconscious;**
- ✗ **during the flight** when the safety of the passenger could be endangered by wearing a face covering, or when the person is eating, drinking or taking oral medications; and
- ✗ **at the security screening, boarding gate or customs-controlled areas of the airport.** Passengers will need to remove their mask if asked by an official of the air operator, Canadian Air Transport Security Authority, Canada Border Services Agency officer, or a Canadian public health official. To do this safely, after handing any documents to the official, a passenger will be asked to step back an appropriate distance to lower their face covering. After the verification is complete, the passenger can then recover their mouth and nose before collecting their documents.

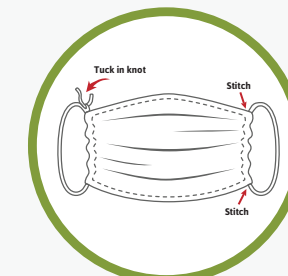
NON-MEDICAL MASKS OR FACE COVERINGS DOS:

- ✓ Ensure the mask is made of at least two layers of tightly woven fabric.
- ✓ Ensure that nose and mouth are fully covered.
- ✓ Use the ear loops or ties to put on and remove the mask.
- ✓ Inspect the mask for tears or holes.
- ✓ Ensure the mask or face covering is clean and dry.
- ✓ Wash hands or use alcohol-based hand sanitizer before and after touching the mask or face covering.
- ✓ Store reusable masks in a clean paper bag until worn again.
- ✓ Replace and launder the mask whenever it becomes damp or dirty.
- ✓ Discard masks that cannot be washed in a plastic-lined garbage bin after use.

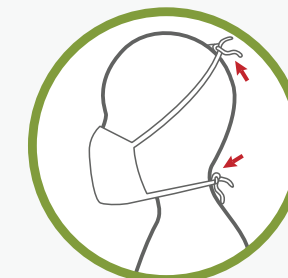
NON-MEDICAL MASKS OR FACE COVERINGS DON'TS:

- ✗ Reuse masks that are moist, dirty or damaged.
- ✗ Hang the mask from the neck or ears.
- ✗ Leave the used mask within the reach of others.
- ✗ Share the mask.
- ✗ Touch the mask while wearing it.
- ✗ Remove the mask to talk to someone.
- ✗ Wear a loose mask.
- ✗ Wear a mask made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues).
- ✗ Wear a mask that impairs your vision or interferes with your tasks.

EXAMPLES OF REMOVABLE NON-MEDICAL MASKS AND FACE COVERINGS MADE OF CLOTH:



SEWN MASK



NO-SEW MASK USING A T-SHIRT



NO-SEW MASK USING A FOLDED SCARF/BANDANA AND RUBBER BANDS/HAIR TIES

For more information on non-medical masks or face coverings consult: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>

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